

Meeting: Council Date: 11 May 2016

Wards Affected: All Wards

Report Title: Connections Offices Rationalisation

Is the decision a key decision? Yes

When does the decision need to be implemented? immediately

Executive Lead Contact Details: Richard Haddock, Executive Lead For Business,

Richard.haddock@torbay.gov.uk Tel 01803 207115

Supporting Officer Contact Details: Bob Clark – Exec Head Customer Services – 01803 207420 – bob.clark@torbay.gov.uk

1. Proposal and Introduction

1.1 At the Council Budget meeting on 25 February 2016 the Council requested further information on potential options for the rationalisation of the Connections Service which is set out in this report.

2. Reason for Proposal

- 2.1 To understand the impact a number of options would have on service users, the community and back office services.
- 2.2 The evidence gathered and the results of consultation with service users will inform how the Council can better use its resources in light of future budget reductions.
- 3. Recommendation(s) / Proposed Decision
- 3.1 Council is asked to consider the options and further information contained in this report and provide officers with a preferred option for implementation.

Appendices

Appendix 1: Supporting Information and Impact Assessment

Background Documents

None